



Article **Probing the Complexities of Actual and Perceived Levels of Human-Elephant Conflict in the Okavango, Botswana**

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Abstract: People's perception of the conflict they are experiencing with wildlife is a major factor in determining the extent of human-elephant conflict (HEC) occurring and needs to be considered when devising HEC management strategies. To understand perceptions and attitudes, however, it is necessary to identify factors that influence them. This study used a combination of multivariate ordered probit and generalized linear models to probe the complexities of farmer perception and attitudes and reveal underlying influential factors that shape perceived conflict levels. The study shows that the perception of HEC is complicated, influenced by an array of factors, both directly and indirectly, many of which are socio-demographic characteristics of the farmer, rather than quantifiable indicators of actual conflict. It was found that perceived human-elephant conflict (HEC) in the Okavango is affected by the ethnicity of the farmer, the raiding history of a field, the distance of fields to elephant pathways, and a farmer's feeling towards elephants. Yet, feelings towards elephants are affected by attitudes towards wildlife, which are influenced by the benefits communities receive from living near wildlife. The perceived conflict levels of respondents were higher than the predicted actual conflict levels. Such discrepancies could be interpreted as "people over-reporting the scale of the problem", yet results indicate that the crop-raiding history of a farmer alone is not adequate to assess the overall level of conflict being experienced because other social and environmental factors are involved in determining farmer perception of conflict. A holistic approach is needed to address the complexities of perceived and actual conflicts to ultimately reduce HEC. This involves targeting mitigation strategies for specific groups of people, considering elephant pathways and field locations in land use planning, and finding ways to improve benefits accrued to the community through wildlife-related enterprises that bring benefits back from living with elephants.

Keywords: perceptions; human-elephant conflict; elephant; probit models; coping strategies

1. Introduction

Human-wildlife conflicts, comprising both actual and perceived conflict, emerge from an array of social, ecological, political, and economic factors and are often exacerbated by human-human conflicts [1]. People's perception of the cost of living with or close to certain wildlife species is greatly influenced by social determinants that are borne from complex interactions between cultural, social, and personal factors [2]. The perception of the level of negative interactions they are experiencing with wildlife is as important as the actual losses from wildlife damage [3], as it affects the level of antagonism felt towards the perpetrating wildlife species and consequently influences what actions people are likely to take in such situations [2]. Gaining a social perspective of negative interactions with wildlife can enable assessment of the perceived severity of these interactions and identify the varying capacity of individuals to cope with such losses [3]. This can then illuminate the social factors that intensify negative interactions or favor coexistence [4] and help guide effective management interventions that will be more acceptable or implementable [5]. Indeed, understanding the social determinants of negative interactions between people and wildlife is critical in order to develop and implement successful, long-term mitigation strategies.

The perception of dangerous wildlife or pest species and the extent of HWC can often appear to be over-exaggerated or fabricated. Larger animals, protected animals, and those that cause more conspicuous damage, like elephants (*Africana loxodonta* sp. and *Elephas maximus* sp.), tend to receive a greater number of reports in interview studies (e.g., Arlet and Molleman [6]; Linkie et al. [7]; Siex and Struhsaker [8]). Such discrepancies indicate that more than actual quantifiable damage contributes to perceived conflict levels [7,9]. Although previous studies have documented such discrepancies and consequently highlighted the need to assess both perceived as well as actual dimensions of negative wildlife interactions, a fundamental gap still exists in current knowledge surrounding what factors actually contribute to determining perceived conflict.

The extent to which people accept the presence of wildlife and tolerate interactions with wild animals is influenced by people's experiences, attitudes, and values. A greater understanding of the drivers of these is needed to develop socially acceptable wildlife management strategies [5,10]. Such driving factors include species and size of the animal, how dangerous wildlife is considered to be, the degree of control an individual feels they have over wildlife, people's religious and cultural beliefs, people's education levels, and other social and cultural factors [11,12]. Negative feelings towards some wild animals can also be exacerbated by past experiences, e.g., the occurrence of crop raiding or livestock depredation [2,13–16]. Attitudes toward dangerous animals such as elephants may also be influenced by the perceived risks of living near such wildlife species [4,17,18]. If people believe they have little control over a conflict situation or have limited coping strategies, then they are also likely to further inflate perceptions of risk [13].

If the aim of managing an HWC situation is to reduce the conflict, then reducing perceived risk, raising people's tolerance of damage, and improving their attitude toward the perpetrating species appear to be as important as reducing the damage itself [3,19,20]. Naughton-Treves and Treves [3] also highlighted that local intolerance for wildlife may be enlarged by institutional constraints on coping strategies, with people being less tolerant of imposed risk than voluntary risk [21]. Therefore, when wildlife species are perceived to belong to the government, people's perception of risk may be heightened and tolerance reduced. For example, elephants, which are protected under international and national laws, are large and potentially dangerous animals that inspire animosity and fear among people living within their range [22] and often compete with humans for space and limited resources (e.g., [23]). People living close to elephants, therefore, often view them as a threat to their livelihoods and indeed their lives [1]. Exploring people's perceptions of negative interactions with and attitudes towards elephants can provide insights into drivers of HWC and aid in focusing management strategies to reduce HWC.

From the literature, it is clear that when designing HWC mitigation and management strategies it is important to consider perceived conflict levels alongside actual conflict types and measurements [24]. To understand perceptions and attitudes, however, it is necessary to identify factors that influence them [19]. This paper aims to determine factors affecting attitudes towards elephants and perceptions of conflict of subsistence farmers in the Okavango Delta Panhandle (ODP), Botswana. Five main questions are addressed: (a) What social factors affect attitudes towards wildlife and elephants? (b) What are the actual (measurable) conflict levels with elephants? (c) How severe is the perceived level of conflict with elephants? (d) What are the varying coping strategies of people experiencing conflict with elephants? and (e) How can perceived human–elephant conflict be addressed?

2. Materials and Methods

This study was located in the Wildlife Management Area (WMA) NG11 on the eastern side of the Okavango Delta Panhandle (ODP), an area of 5289 km² where the Okavango River enters Botswana before dispersing across the Okavango Delta [25]. It used data collected between 2008 and 2010 due to the completeness of the data record; however, HEC research has been conducted here by the author for the past twenty years [1,23,26–32].

Fourteen main villages (population > 500) are in the area, extending from Mohembo-East to Gudigwa, including Kauxwi, Kaputura, Xakao, Tobere, Sekondomboro, Ngarange, Mogotho, Mokatcha, Seronga, Gunotsoga, Eretsha, and Beetsha, with additional cattle posts and settlements between villages, and twelve of these villages were sampled during this study (see Figure 1).



Figure 1. Study area, within Wildlife Management Area NG11, where the 12 sampled villages are illustrated according to population size.

The 2011 census recorded 16,306 people living in the ODP, with six main ethnic groups, namely Bahambukushu (41%), Bayei (33%), Basawara (Anikwhe and Bukakwhe) (20%), Bakgalaghadi (1%), and Baxereku (5%), residing in the area, each with its own ethnic identity and language [33]. The estimated elephant population in NG11, NG12, and NG13 was 15,492 elephants in 2010 [27]. Subsistence agriculture is an important livelihood strategy [33], and depending on the timing of annual rainfall (average 360–500 mm), the planting of crops occurs between November and January, and harvesting occurs between April and June [27]. Elephants are distributed throughout NG11 WMA and utilize the dry land areas during the wet season and move past agricultural areas and settlements during the dry season to access the Okavango River and resources [1]. People and elephants compete for space in the area, and human–elephant conflict incidents are high. Elephants damage crops; break fences; damage property; and chase, injure, and sometimes kill livestock and people. Crop damage by elephants is the most prevalent type of conflict in the area [1].

2.1. Questionnaire Design and Sampling

The target population for the survey was subsistence farmers in the eastern ODP. A random sample of participants was selected from a database of farmers whose fields had

been raided or not by elephants between 2008 and 2010. This dataset was collected using methods outlined by Songhurst and Coulson [27], where the standardized data collection protocol of the International Union for the Conservation of Nature (IUCN) [34] was used to collect primary data on HEC. All fields raided by elephants between January 2008 and May 2010 were visited by both the local enumerator and the principal investigator (A.S) to ensure consistency and reliability of data collection. Details on each damage incident were recorded on standardized data collection forms. The average pace size of each enumerator was measured, and the areas of all fields and damaged portions of the fields were estimated in square meters using enumerator paces [34]. Each damage incident was geo-referenced in Universal Transverse Mercator (UTM) coordinates using a Garmin High Sensitivity global positioning unit (Garmin Corp., Ulathe, KA, USA), and location details were recorded. All fields reporting elephant raids were visited over three crop seasons. At the end of each crop season, a selection of non-raided fields in different localities was identified by enumerators in each village. Although this was not strictly random, it is comparable to methods used in other studies [35–38] and was logistically feasible for sampling non-raided fields.

To gather representative data and record the diverse opinions and views of the farming community, participants were selected through a stratified and randomized approach. Only one person per household was interviewed. Participants represented both genders, a range of ages, and individuals from different economic, social, and cultural backgrounds. Samples aimed to represent 5–10% of the total village population. Potential respondents were asked if they agreed to be interviewed; if they agreed, the interview proceeded. To reduce bias, the time-recall period was minimized, the principal investigator (A.S) spent two years in the community so that the interviewees' and researcher's understanding of each other's motivations were more closely aligned, and all research assistants and translators were thoroughly trained. Questionnaires were designed to ask direct and relevant questions, and interview time was kept between 35 and 40 min to prevent respondent fatigue [39]. The Imperial College Research Ethics Committee granted ethical approval, and the Ministry of Environment Wildlife and Tourism in Botswana granted permission for this research under permit EWT 8/36/4 XVII (79).

Respondents were interviewed either at their fields or in their homestead at the village. The questionnaire was written in English then translated into written Setswana and checked by a university lecturer at the University of Botswana for appropriateness and correctness of interpretation. Pilot studies were conducted on a random selection of 20 farmers from different cultural groups until questions were being answered consistently, to ensure question clarity and effectiveness of questions in gaining the required information. Interviewers were fluent in English and were familiar with the study area and the locations of fields/compounds where interviews were conducted. Each interviewer was assisted by a translator who was both fluent in English, Setswana, and the local tribal language (Hambukushu, Seyei, or Sisarwa) and familiar with farmers in the village. To ensure accuracy, the same interviewers were used and the same interview questions were administered during the study.

Structured and open-ended questions were used in interviews to collect quantitative and qualitative information (see Supplementary Tables S1 and S2 for further details). A simple question-and-answer format was adopted to maximize the accuracy of data by minimizing possible biases caused by misinterpretation by respondents or researchers [40]. A wealth ranking criterion was established which included ownership status of the field, number of cattle owned, house type, and other household possessions owned (i.e., radio, TV, car, etc.). Qualitative data arising from open-ended questions in the survey were recorded, systematically evaluated, and coded, and any emerging themes were identified [41]. These themes were matched with quantitative findings. This mixed-methods approach was used to both triangulate responses and to further interpret the results, in a comparable way to other studies, e.g., [42]. Each interview covered several topics, including the following: (1) interviewee socioeconomic details and wealth ranking; (2) agricultural practices; (3) opinions towards wildlife and elephants; (4) local knowledge of elephants; (5) problems with wildlife and elephants; (6) possible options for mitigating human–elephant conflicts; (7) feelings towards living with elephants.

2.2. Data Analysis

All data analysis was carried out using R 3.4.3 [43]. The data were screened for collinearity and outliers prior to analysis (using box plots and scatter plots). Descriptive statistics were derived for all factual and attitudinal questions. Continuous data were square root transformed to approximate better to a normal distribution where appropriate. Questionnaires frequently produce a considerable amount of data, which may be interrelated; therefore, multivariate analysis is important [40]. Multivariate OPMs and GLMs were used to test variables in combination. See Supplementary Table S3 for more details on the variables analyzed.

2.2.1. Ordered Probit Model (OPM) Analysis

OPM analysis has been shown to be useful for various ecological studies where ordered categorical response variables are present; methods outlined by Karlsson and Sjostrom [44] were followed. The dependent variable y_i (perceived conflict level (0–4) or attitude towards elephant (1–5)) in the OPMs is discrete and ordered. Predictor variables were removed successively from the model, and the likelihood ratio (χ^2 statistic) was calculated to determine whether the deviance increase upon removing each predictor was significant [45]. The models were used to predict values of either perceived conflict level or feeling towards elephants, and the difference between predicted and actual values was calculated. Frequency distributions of this difference were drawn to illustrate the predictive capability of the model.

2.2.2. Generalized Linear Models (GLMs)

Only significant variables (p < 0.05) from univariate analyses were included in multivariate analysis. Multivariate GLMs with binomial errors were used to investigate continuous and categorical correlates in combination [46]. The maximum model for twoway interactions was fitted and simplified by stepwise deletion of non-significant terms. Model fit was checked using a chi-squared goodness-of-fit test, and significance was determined for multivariate analyses at p < 0.01. Influential data points were left out one at a time, and the model was refitted to check if parameter estimates or standard errors were substantially affected.

2.3. Key Drivers of People's Feelings towards Elephants and Wildlife

This study explored what social factors affect attitudes towards wildlife and elephants. Respondents were asked to identify (i) how they felt towards elephants (1 = 10ve, 2 = 1ike, 3 = neutral, 4 = dislike, 5 = hate), (ii) whether they liked living near wildlife (1 = yes, 0 = no, or neutral), (iii) level of feeling towards elephants (coded 1–5), and (iv) attitude towards wildlife (dislike = 0 or like = 1, or neutral). For questions ii and iv, no respondents gave neutral responses. The codes were used as the independent units of analysis in statistical analyses.

Ordered probit models (OPMs) were used to explore factors affecting feelings towards elephants (coded 1–5), with continuous and categorical explanatory variables tested in combination. Explanatory variables included socioeconomic factors (gender, age, highest education level reached, wealth ranking, totem, livelihood strategy other than farming), indicators of actual conflict level (number of times field raided this year, number of years field raided, area damaged, number of known people killed by elephants), perceived conflict level (coded 0–4), attitude towards living near wildlife (1 = like, 0 = dislike), and whether or not respondent's village received a direct source of income from tourism (coded 0 or 1).

Generalized linear models (GLMs) were used to explore whether or not people liked living near wildlife (coded 0 or 1), with binomial error structure. Explanatory vari-

ables included socioeconomic factors (as above), indicators of actual conflict level (as above), perceived conflict level (coded 0–4), attitude towards elephants (coded 1–5), and whether or not the respondent's village received a direct source of income from tourism (coded 0 or 1).

2.4. Perceived Conflict Level (PCL) with Elephants

Respondents were asked if they felt like they were in conflict with elephants, and if they answered yes, they were asked to grade the level of conflict they experience (0 = none to 5 = high). Data were collected on actual conflict levels (ACLs) per farmer by assessing fields raided by elephants and from DWNP problem animal control data records (see [27] for details on the methodology used).

PCLs were compared with indicators of ACL using analysis of variance (ANOVA). Continuous independently measured actual conflict indicators (number of times raided this year (NTR), number of years previously raided (NYR), known number of people killed by elephants (PK), and the area damaged in most recent elephant raid (AD) were used as response variables.

To explore the effectiveness of using crop raiding (the most prevalent form of HEC in the study area) as an indicator of actual conflict, a conflict ranking for respondents was developed based on the elephant crop-raiding history of fields from Songhurst et al. [1] (see Table 1). This categorical indicator of actual conflict (0 = none to 5 = high) was compared to the perceived conflict ranking levels using a chi-squared goodness-of-fit test. The spatial distribution of calculated and perceived conflict levels was plotted to give a visual representation of differences.

Conflict Level Score (CLS)	No. Times Raided This Year	No. Years Raided	CLS1 + CLS2 Range	Conflict Level
0	0	0	0	0
1	1	1	1–2	1
2	2	2	3–4	2
3	3	3	5–6	3
4	>3	>3	7–8	4

Table 1. Conflict level ranking criteria.

CLS1 = number of times raided this year rank; CLS2 = number of years raided rank; conflict level = CLS1 + CLS2 range.

2.5. Coping Strategies of People Experiencing Conflict with Elephants

First, the productivity of fields in good and bad harvests was summarized in relation to elephant damage relative to productivity levels needed to feed dependant people. Second, coping strategies that were available to respondents during years of bad harvests and which of these were the preferred strategies were investigated.

2.6. Addressing Perceived HEC

Here, the factors influencing the perception of conflict were explored. OPMs were used to test possible continuous and categorical explanatory variables in combination. Explanatory variables represented socioeconomic factors, attitudes towards wildlife and elephants, field location, raiding history of the field, and preferred mitigation options of respondents. Second, a GLM for whether or not people believed there is a solution to reduce the HEC they are experiencing (coded 0 or 1), with a binomial error structure, was used to test continuous and categorical explanatory variables independently and in combination. Explanatory variables included socioeconomic factors (as above), indicators of actual conflict level (as above), perceived conflict level (coded 0-4), productivity of the field (amount of crop usually harvested, amount of crop needed to support dependants), acceptable management strategies (favored strategies, whether respondent is willing to move field (coded 1 = yes, 0 = no), whether elephant paths should be considered during

land use planning (coded 1 = yes, 0 = no), whether respondent agrees with killing elephants (coded 1 = yes, 0 = no), whether the respondent believes compensation rates are fair (coded 1 = yes, 0 = no), and who the respondent feels is responsible for reducing crop raiding by elephants and for protecting their field.

Finally, favored management strategies were summarized, and chi-squared tests were used to investigate differences between attitudes towards who is responsible for reducing crop raiding and protecting individual fields. Four main development issues were identified in the study area prior to questionnaire surveys through informal interviews with local residents, namely no electricity, no bridge across the river, no tarmac road, and problems with elephants.

3. Results

3.1. Respondents

A total of 909 structured interviews were conducted in 2010, over an 8-month period (January–August). Only three farmers declined to be interviewed (because they were "too angry with the elephants to answer questions about them"), giving a 99.7% response rate. The mean interview time was $36.9 (\pm 12.5)$ minutes. Respondents were interviewed from raided fields in 2010 (34.1%) and non-raided fields in 2010 (65.8%), and raiding history in previous years was recorded. The ethnicity ratio of respondents was Bahambukushu (64.4%), Bayei (15.3%), Basawara (Anikwhe and Bukakwhe) (11.4%), Bakgalaghadi (1.2%), and Baxereku (7.7%). The median age of respondents was 48 years (range 18–92), and there was a higher number of female respondents (62%). Most respondents (71.2%) were placed in the poor or very poor wealth ranking, while 15% were classified as wealthy. Over half of the respondents relied solely on subsistence farming as a livelihood (56%), while 7% were in full-time employment.

3.2. Feeling towards Elephants

Most respondents (56%) did not like living with wildlife around them, and even more had negative views towards elephants (82%). When asked to select a level of feeling towards elephants, the mean feeling was 4.2 (\pm 1.1) dislike for elephants. The main reasons given for disliking elephants were because they raid crops and they can kill people. Those people that saw an advantage of living near elephants gave reasons such as elephants bringing income, employment, and tourism and being "important for future generations".

The OPM for the level of feeling towards elephants (FTE) retained the variables gender and ethnicity of the farmer, and attitude towards wildlife (ATW), as having statistically significant effects (see Table 2). Interactions between ATW and gender, as well as ATW and ethnicity, were also retained, indicating that farmers who do not like wildlife have a higher probability of disliking elephants and male farmers had a higher probability of liking elephants. The ethnicity of the farmer affected the FTE, with Basarwa and Baxereku farmers having a higher probability of disliking elephants. A respondent's FTE did not appear to be affected by the raiding history or location of their field, or whether they had a cultural elephant totem or not (see Supplementary Table S3 for full results). The ordered probit model appeared to predominantly predict correct attitudes towards elephants (0 on histogram) or more negative feelings towards elephants than actually occurred (see Figure 2).

Table 2. Predictors retained in ordered probit model for level of feeling towards elephants (FTE), their coefficient, standard error, t value, and significance. P(χ): *p* value of the likelihood ratio— χ^2 statistic for testing whether the deviance change obtained by successively removing each predictor in the model is significant. The α_i values are the intercepts estimated to predict the different ordinal classes.

	Variable	Standard Coefficient	Standard Error	t Value	x ²	df	p (<u>x</u>)
FTE							
$\alpha_2: -2.51$							
$\alpha_3: -1.67$							
$\alpha_4: -1.33$							
$\alpha_5: -0.38$							
	Ethnicity-Basarwa	0.71	0.20	3.50	13.0	4	0.01
	Ethnicity-Baxereku	0.29	0.21	1.36	-	-	-
	Ethnicity-Bayei	0.16	0.17	0.97	-	-	-
	Ethnicity-Bakalaghadi	0.05	0.50	0.10	-	-	-
	Gender-male	-0.13	0.12	-1.1	26.1	1	$3.3 imes10^{-7}$
	Attitude towards wildlife-like	-0.32	0.12	-2.8	88.7	1	0
	Ethnicity-Bakalaghadi: like wildlife	-0.34	0.12	-2.8	17.7	4	0.001
	Ethnicity-Baxereku: like wildlife	-0.47	0.31	-1.5	-	-	-
	Ethnicity-Bayei: like wildlife	-0.74	0.22	-3.3	-	-	-
	Ethnicity-Basarwa: like wildlife	-0.78	0.27	-2.9	-	-	-
	Gender-male: like wildlife	-0.54	0.16	-3.3	10.9	1	0.001
NOBS	892						
-ln L	957						

 α_i = the intercepts estimated to predict the different ordinal classes.



Figure 2. Frequency distribution of difference between actual values and model predictions of feelings towards elephants.

Interestingly, many respondents did not eat elephant meat (38%), either because they are Christian and believe it is forbidden in the bible, or they were allergic, disliked the taste, were forbidden under traditional beliefs (e.g., a traditional Bahambukushu belief states that

elephant meat is made up of lots of other animal meat (including human), and therefore, people should not eat elephants), or felt that elephant bodies are too similar to humans. Some farmers also had elephants as their totem (n = 124); however, less than half of these respondents believed they should not eat elephant meat (n = 50).

3.3. Attitude towards Wildlife

The GLM for ATW retained the respondent's gender ($\chi^2 = 9.1$, df = 1, p < 0.01) and whether the respondent's village benefits directly from tourism ($\chi^2 = 23.3$, df = 1, p < 0.001) as significant positive effects (male farmers and farmers living in villages directly benefitting from tourism are more likely to like all wildlife). A respondent's FTE ($\chi^2 = 129.9$, df = 4, p < 0.001) was retained as a significant negative effect, with farmers who expressed an attitude of neutrality, dislike, or hate towards elephants being more likely to dislike all wildlife. Education level ($\chi^2 = 15.7$, df = 4, p < 0.01) was retained as a significant effect, with non-formally educated respondents being more likely to dislike wildlife. Respondents' ATW also appeared to be affected by an interaction between age and education level ($\chi^2 = 13.3$, df = 4, p < 0.01); older farmers with a non-formal education were more likely to like wildlife.

3.4. Perception of Conflict

Farmers identified a number of difficulties with growing crops in the ODP, ranging from unpredictable rains to domestic and wildlife crop-raiders. Most respondents (63%) identified elephant raiding as being the biggest difficulty with farming in the area, and 77% of respondents ranked elephants as the worst problem with everyday life. Most respondents (77%) said crop raiding by elephants was the biggest problem with elephants, while 16% felt that elephants killing and injuring people was the worst. Crop raiding by elephants was found to be the most prevalent form of HEC in the study area in previous studies assessing elephant HEC incidents [1].

Most respondents (96%) felt they were in conflict with elephants and when asked to grade the level of conflict they were experiencing (scale 0 = none to 4 = high); 70% felt it was high, with a mean conflict rate of 3.5 (±0.99). Out of the 909 participants, 147 had never been raided by elephants (16%), while the median number of years a respondent had been raided in the past was 1 (range 0–70 years) and the median number of times raided this year was 0 (range 0–10 times).

Relationships between perceived conflict levels (PCLs) and NTR (F = 6.5, df = 4, p < 0.001), NYR (F = 3.9, df = 4, p < 0.001), and PK (F = 3.9, df = 4, p < 0.001) were significant, but the area damaged (AD) was not. Levels of perceived conflict appear to be higher when certain indicators of actual levels of conflict are high. The PCLs were significantly different from actual crop-raiding levels (ACLs) (χ^2 = 44.8, df = 16, p < 0.001), with PCLs generally being higher than ACLs (see Figure 3). Figure 4 illustrates the spatial distribution of differences between PCLs and ACLs. These results indicate that either (i) farmers are over-inflating conflict levels or (ii) crop-raiding level ranks alone are not a good indicator of actual conflict levels. The graph axes reflect the UTM GPS coordinates of where actual crop-raiding or perceived crop-raiding incidents took place (GPS.S is the south coordinate and GPS.E is the east coordinate).



Difference between perceived and actual conflict levels

Figure 3. Frequency distribution of differences between perceived and actual conflict levels.



Figure 4. Spatial variation between actual crop-raiding levels and perceived conflict levels per field in the Okavango Delta Panhandle. Axes reflect the UTM GPS coordinates of where actual crop-raiding or perceived crop-raiding incidents took place (GPS.S is the south coordinate and GPS.E is the east coordinate).

3.5. Coping Strategies

The main purpose of growing crops in the study area was for subsistence (n = 813), with only 10% of farmers selling some crops for cash. The median number of people a field supports (dependants) was 7, ranging from 1 to 34, and the number of dependants

was significantly higher than the number of people in the respondent's immediate family (t = 3.09, df = 1615, p < 0.01). The mean estimated harvest was 499 (±486) kg per field, while the mean quantity of cereal crop required for a year per respondent was 444 (±382) kg. In bad harvests, the estimated mean amount of crop produced per respondent was 213 (±199.5) kg. This indicates that on average farmers may not be able to produce enough food to support their dependants during bad harvests and are therefore vulnerable to the effects of elephant crop-raiding. Various coping strategies were identified by farmers for dealing with bad harvest years (see Figure 5); many respondents (26.4%) indicated that the only coping strategy available to them was to eat less (budget) to ensure there is food for the year. Other popular coping strategies included establishing small businesses (e.g., selling baskets) (23.2%) or looking for piece jobs (18.3%) to be able to buy extra food.



Figure 5. Coping strategies of farmers during bad harvests.

3.6. Factors Influencing Perceived Conflict Levels

The OPM for PCL retained ethnicity of the farmer, FTE, NYR, and distance of a field to an elephant pathway (DEP) as having statistically significant effects (see Table 3), indicating that farmers who perceive high levels of conflict dislike elephants. The ethnicity of the farmer affected the PCL, with Basarwa farmers having a higher probability of lower PCL. Farmers who had been raided more frequently in the past were more likely to have higher PCL and the location of a farmer's field appeared to influence their PCL, with farmers closer to elephant pathways being likely to have a higher PCL. The OPM appeared to predominantly predict correct PCLs (0 on histogram) or higher PCLs than actually occurred (see Figure 6). In summary, it is evident that a respondent's PCL is influenced in a complicated way by a combination of factors both directly and indirectly. To illustrate the relationship between factors affecting PCLs in the ODP, a path diagram was constructed (see Figure 7).

	Variable	Standard Coefficient	Standard Error	t Value	x ²	df	p (χ)
PCL							
$\alpha_1: -0.90$							
$\alpha_2: -0.69$							
$\alpha_3: -0.26$							
α ₄ : 0.39							
	Feeling towards elephants-Hate	1.40	0.26	5.43	40.1	4	$4.1 imes10^{-8}$
	Feeling towards elephants-Dislike	1.24	0.26	4.72	-	-	-
	Feeling towards elephants-Neutral	0.54	0.30	1.83	-	-	-
	Feeling towards elephants-Like	0.67	0.29	2.30	-	-	-
	Ethnicity-Baxereku	0.56	0.22	2.53	21.2	4	0.0003
	Ethnicity-Bayei	0.39	0.15	2.60	-	-	-
	Ethnicity-Bakalaghadi	0.27	0.50	0.54	-	-	-
	Ethnicity-Basarwa	-0.69	0.13	-5.24	-	-	-
	No. Years Raided	-0.02	0.01	-1.57	3.8	1	0.05
	sqrt(Distance to elephant pathway)	-0.007	0.003	-2.54	4.7	1	0.03
NOBS	735						
-ln L	651						

Table 3. Predictors retained in ordered probit model for perceived conflict level (PCL), their coefficient,standard error, t value, and significance.

 $\boldsymbol{\alpha}_i$ = the intercepts estimated to predict the different ordinal classes.



Difference between actual and predicted levels of perceived conflict

Figure 6. Frequency distribution of difference between actual values and model predictions of perceived conflict levels.



Figure 7. Path diagram explaining relationship between factors affecting farmer perception of human–elephant conflict in the Okavango Delta Panhandle.

3.7. Addressing HEC

When respondents were asked "Do you think it is possible to reduce the problem with elephants here?", most people (46%) replied yes, 30% replied no, and the remaining 24% were unsure. The GLM, with binomial error structure, for whether people thought there is a possible solution to reduce the problem with elephants or not (coded 1 or 0) retained the variables respondent's education level ($\chi^2 = 30.4$, df = 4, p < 0.001) and whether the respondent thought elephant movement paths should be considered in land use planning ($\chi^2 = 6.3$, df = 1, p = 0.01) as having significant positive effects (respondents were more likely to believe in solutions if they had some form of education, or if they thought elephant paths should be considered in land use plans), See Supplementary Table S4 for more details. The amount of damage a farmer had incurred from a recent (within the last 3 years) elephant raid ($\chi^2 = 7.1$, df = 1, p < 0.01) was retained as having a significant negative effect (farmers who had incurred more damage were less likely to think there was a possible solution). The opinion of respondents towards possible solutions was also affected by their preferred elephant management strategy ($\chi^2 = 34.8$, df = 9, p < 0.001). For example, farmers that are more likely to think there is a possible solution believe in mitigation.

The top four management strategies to reduce the problems people are experiencing with elephants were to kill some elephants (47%), move elephants away (20%), kill all elephants (16%), and mitigate crop damage (10%). Significantly more respondents believed that the government (rather than farmers) was responsible for reducing elephant cropraiding ($\chi^2 = 781.3$, df = 1, *p* < 0.001); however, most people felt that farmers should be responsible for protecting their own fields from elephant raids ($\chi^2 = 267.7$, df = 1, *p* < 0.001).

4. Discussion

Most subsistence farmers in the ODP believe they are experiencing high levels of conflict with elephants and consider such negative interactions to be a major factor in prohibiting development in the area. Crop raiding by elephants was reported as the predominant problem and could therefore, potentially, be a good indicator of actual HEC intensity. Yet, when a ranked conflict level was established based on the actual cropraiding history of a respondent, the perceived conflict levels (PCLs) of respondents were higher than predicted actual conflict levels (ACLs). Such discrepancies between actual and perceived conflict levels have been highlighted in previous studies, e.g., [7,9,47], and have sometimes been interpreted as "people over-reporting the scale of the problem" [9]. However, another explanation for such a disparity, as indicated by the results, is that the crop-raiding history of a farmer alone is not adequate to assess the overall level of conflict being experienced, because other social and environmental factors are also involved in determining farmer perception of conflict. By using a combination of multivariate ordered probit models (OPMs) and generalized linear models (GLMs), this study was able to probe the complexities of farmer perception and attitudes, revealing underlying influential factors, which shape levels of perceived conflict.

4.1. Complexities of Perceived Human-Elephant Conflict

Farmers' perceptions of negative interactions with elephants appear to be shaped by more than their past negative experiences with elephants. Although PCLs were generally higher when indicators of actual conflict increased, only the number of years a farmer's field had been raided in the past remained significant in the OPM explaining PCLs. Evidently, people's perception of the intensity of negative interactions is influenced by an array of factors, both directly and indirectly, many of which are socio-demographic characteristics of the respondent, rather than quantifiable indicators of actual conflict. The conflict people are experiencing could also be described in various levels (e.g., [48]). Level 1 would be the actual disputes, where elephants are causing actual damage, and the perceived conflict drives level 2 conflict where a history of unsatisfactory attempts to address issues can exacerbate conflict. In this study, the direct key drivers of subsistence farmers' PCLs with elephants included the ethnicity of the respondent, feelings towards elephants, raiding history, and location of fields in relation to elephant paths. Indirectly, PCL was influenced by factors affecting feelings towards elephants, such as the ethnicity and gender of respondents, as well as attitudes toward wildlife. This in turn was affected by factors shaping attitudes, including feelings towards elephants, gender and education level of respondents, and whether or not a respondent's village benefitted directly from tourism.

Clearly, people's perception of the conflict they are experiencing with elephants is complex. Conflict levels, perceptions, and attitudes are formed from personal as well as wider societal experiences, facts, cultural norms, expectations, and beliefs [2,48]. If people with low levels of actual quantifiable damage from elephants still feel that they are in high conflict with elephants, then it seems that indirect experiences with elephants and hyper-awareness of risk could also be influencing perceptions. For example, in a community where one person sustains damage from elephants, other people may become fearful of such damage even if they have never had a personal experience of it [2]. Indeed, it has been found that attitudes towards potentially dangerous wildlife species are shaped by such indirect experiences including reports in the media, e.g., [44]. People with different ethnicity, gender, or education levels are likely to have had different types of direct and indirect experiences with elephants, which could explain the importance of such socio-demographic factors in shaping the perception of conflict.

4.2. Factors Driving Attitudes and Perceptions

Indirect experiences with elephants may also explain the complicated interaction between gender and attitude towards wildlife in shaping feelings towards elephants. Male respondents in the Okavango Panhandle appeared to be more likely to like wildlife and elephants than women, a trend that was also observed in Uganda [49], and men who liked wildlife were more likely to like elephants than men who did not. Attitudinal differences between and within genders may be attributed to differences in the daily activities of respondents in these study areas. For example, women in the Okavango Delta are often exposed to and disturbed by wildlife (including elephants) during daily activities such as crop protection, gathering of firewood, fetching water, and collecting thatching grass, while some men who are responsible for activities such as cattle herding and fishing may also encounter elephants regularly [29]. Frequent exposure to elephants may incite more negative feelings towards them [50].

The ethnicity of respondents appeared to affect both feelings towards elephants and perceived conflict levels, with Bayei and Basarwa farmers being more likely to have lower PCLs and Bayei being more likely to like elephants, compared to the other tribes. Such differences between ethnic groups could be due to cultural traditions and beliefs towards elephants [2,4]. For example, a traditional Bayei belief states that elephants descended from people [51], and some Bayei view elephants as "our parents". Elephants are therefore respected by many Bayei, which may enhance positive feelings towards them and hence reduce the severity of perceived conflict. Basarwa people are traditionally huntergatherers [52] and began cultivating crops a lot more recently than other tribes in the area [53]. Basarwa people therefore relied heavily on natural resources for their livelihoods, thereby increasing the importance of wildlife, whilst reducing the reliance on crops, for food. Such traditional values could enhance positive feelings towards wildlife and reduce the impact of losses incurred from wildlife/elephant crop-raiding due to available alternative food resources.

The level of education of a respondent appeared to affect their attitude towards wildlife, with more educated people being more likely to like wildlife in the study area. Although the level of education did not directly affect people's feelings towards elephants or perceptions of conflict levels in this study, it has been shown to be an important factor in increasing tolerance to wildlife damage in other studies, e.g., [12,54]. More positive attitudes towards wildlife appear to increase positive feelings towards elephants which in turn reduce the level of perceived conflict a respondent is experiencing. Therefore, by raising education levels and improving attitudes towards wildlife, managers may ultimately reduce negative feelings towards elephants and reduce conflict.

It has been shown in some studies that the distance of a respondent's residential location to an animal's habitat can affect attitudes towards that animal (e.g., [44]); however, this did not appear to be the case with the location of a respondent's field. It was found that the distance of a respondent's field to an elephant pathway affected the perceived level of conflict, with higher perceived conflict levels being more likely when fields were closer to elephant pathways. In fact, Songhurst and Coulson [27] showed that the closer a field is to an elephant pathway in the ODP, the more likely it is to be raided by elephants. This study's results therefore suggest that farmers in the ODP are fully aware of the increased risk of raiding when crops are planted close to elephant movement paths.

A common strategy to decrease the costs involved with living close to wildlife is to increase the benefits local people receive from living close to protected areas or wildlife [55–58]. It was found that attitudes towards wildlife in the ODP improved when a respondent's village received direct benefits from tourism, which reflects a trend observed in other studies investigating attitudes towards wildlife and conservation, e.g., [59,60], yet feelings towards elephants or perceptions of conflict were not significantly affected. An explanation for this latter result could be that the costs incurred from living with elephants accrue to individuals, whereas the benefits received through tourism are received on a community basis; therefore, benefits may not offset individual costs of living close to elephants and consequently have little effect on improving perceptions of conflict. Although there was no apparent direct effect of tourism benefits on perceived conflict levels, they could be affected indirectly through influencing attitudes towards wildlife, which affects feelings towards elephants, which influences perceived conflict levels. This indicates that tourism-based community incentive programs can indeed improve attitudes towards wildlife and may consequently in the long term reduce people's perceived level of conflict with certain problem wildlife species such as elephants. It is also important to consider other non-tourism benefits that can be accrued to people from living with wildlife [61], such as spin-off industries, e.g., crafts, or alternative crops and agricultural produce, e.g., honey [62]; these were beyond the scope of this study but should be considered in future research. Whether or not people received compensation, however, did not appear to influence the attitudes or perceptions of farmers in the ODP.

4.3. Coping Strategies

Where HWC occurs in areas with low income or where people are dependent upon a single livelihood strategy, potential consequences of HWC incidents are intensified by a lack of alternative assets or income strategies, which can exacerbate the antagonism of people towards conflict-causing animals [2,3]. If a person is wealthy, has alternative sources of income, and/or engages in social reciprocity with their family and community, then it is surmised that they could be less vulnerable than other people [3]. Aspects of a farmer's cultural and socioeconomic status can, therefore, affect if, and how, crop raiding impinges on their livelihood [7,63,64] and therefore affect tolerance towards such negative interactions with wildlife.

In the ODP, it is apparent that most subsistence farmers are highly vulnerable to the effects of elephant crop-raiding due to low crop yields and limited coping strategies available to them to survive further crop loss. The level of conflict people feel they are experiencing with elephants is likely to be intensified in such circumstances, which could help account for the perceived high conflict levels and negative feelings towards elephants that were recorded. It is apparent, therefore, that such socioeconomic issues are indeed an important factor to address in conflict resolution programs [2,3,13,14,20].

5. Conclusions

Although the study was conducted more than a decade ago, it has value due to the ongoing mitigation work in the region. The study highlights how perceived HEC can be rated higher than actual HEC due to the complexity of numerous socio-ecological factors at play. Longitudinal research has been identified as an important component of HWC studies to understand the trends and shifts in wildlife populations and changes in human perception and attitudes [65]. Ultimately, the level of HEC appears to be a combination of both actual elephant damage and perceived conflict; therefore, mitigation efforts need to address both aspects. If loss (actual and perceived) is matched by benefit (actual and perceived), then overall conflict can be reduced. Actual wildlife damage can be reduced through mitigation initiatives; however, improving perceived conflict levels is more difficult because they are so complex. Perceived conflict is affected by a myriad of factors including socio-demographic characteristics, cultural beliefs, socioeconomic circumstances of farmers, location of a field, crop-raiding history of a field, indirect and direct experiences with elephants, and acceptability of management options, and therefore investigations into perceptions of conflict are likely to be needed on a case-by-case basis to effectively manage HWC issues. The historical aspects of each HEC situation should also be incorporated into future studies to investigate how political and other past decisions have affected elephant human relations, livelihood opportunities, and coping strategies [66]. While this study revealed key findings regarding perceptions of HEC, a few study limitations should be acknowledged. The principal researcher was not fluent in the local language, and therefore, translation was needed to complete questionnaires, which may have affected the interpretation of questions and answers. There is also a risk that social desirability bias may have arisen due to participant views and perceptions towards the interviewers, although the principal investigator resided in the study area for a year before interviews commenced. Further, given that surveys were conducted in one area of Botswana, results

are best applied to the ODP and may vary from the experiences of people in other areas or contexts.

By gaining a greater understanding of the factors that shape attitudes towards wildlife and perceptions of conflict in the ODP, we can start to identify groups of farmers to concentrate different management strategies on, e.g., certain ethnic groups and farmers with fields close to elephant pathways. This study suggests, however, that farmers who have a higher perceived level of conflict are also likely to have negative feelings towards elephants, which may influence their adoption of mitigation techniques; i.e., people who hate elephants may be less willing to adopt passive mitigation techniques to reduce conflict. It would therefore be important to start by improving attitudes towards elephants through an education campaign before introducing the idea of passive mitigation methods or land use planning to reduce conflict levels. Encouragingly, most farmers felt they are responsible for protecting their own fields in this area; therefore, mitigation strategies that empower farmers to do so should also be a priority. Finding management strategies that provide benefits from elephants to the community, i.e., increasing tourism or wildliferelated enterprises, is also likely to be effective in reducing perceived conflict levels. A combination of different strategies and techniques (or a holistic approach) is needed to address the complexities of perceived and actual conflicts to ultimately reduce HWC.

Supplementary Materials: The following supporting information can be downloaded at: https://www.mdpi.com/article/10.3390/d15080890/s1, Table S1: Questions used in questionnaire survey; Table S2: Questionnaire variables; Table S3: Results of GLM, with binomial error structure, for whether a respondent likes wildlife or not, with influential points 823, 83, and 549 removed; Table S4. Results of GLM, with binomial error structure, for whether a respondent felt there was a solution to reduce the problem with elephants or not.

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Data Availability Statement: Data supporting reported results can be found at Ecoexist Trust: fielddirector@ecoexistproject.org.

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